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ABSTRACT OF THE DISCLOSURE

A facility administration apparatus determines the current position of the facility user from the identifier of a relay station having successfully made the transmission to the mobile device and guides the user to follow the shortest route to a facility that the user has made a reservation of. Each facility is provided with a facility terminal via which a payment to be rendered by the facility user for each facility that the user has used is recorded for the identifier of the mobile device of the facility user to allow the user to collectively pay his/her accounts via an exit terminal. The present facility administration apparatus and method allows a facility user in an area having facilities collected therein to use his/her reserved facility without missing his/her reservation time and also pay the fee for each facility in a simplified manner.